IT Solutions for Your Business

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Claims Manager Server Implementation Project

Trindel Insurance Fund

Project Participants

Consulting Firm, herein referred to as "RTS":

RTS IT, Inc.
Tony Snider
President/CEO
5000 Windplay Drive, Suite 1
El Dorado Hills, CA 95762
530-676-2020
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Herein referred to as "Client":

Trindel Insurance Fund
Lisa Mitchell
140 South Miner Street
Weaverville, CA 96093
530-623-2322
lmitchell@trindel.org

Server Installation Project

Introduction

After extended discussions with Lisa and Joe at JDI Data, we are presenting this proposal for a new Dell Server, server software, and installation at the Trindel Insurance Fund office in Weaverville. This proposal includes Installation of the new Server, assisting JDI with configuring Claims Manager setup of all user workstations and printers on the new system.

Initial deposit would include 100% of the equipment and 50% of the labor amount. After deposit is received, RTS will order the equipment, which includes shipping from Dell and RTS delivery to your site after our initial software installation and configuration is complete. When purchasing a new Dell Server through RTS, we perform our configuration and speed optimization, which is included in the following proposal. This optimization ensures a clean windows environment for our business clients.

Proposal does not include California sales tax (7.25%) or CA State Recycling fees for any hardware purchased/replaced.

Any special or out of scope requests for services are billed at your current preferred rate. We will bring this to your attention if the need arises.

Scope of Work

Server Installation Services Provided by RTS

Project Planning:

Initial Audit of existing infrastructure included as necessary for co-existence with current hardware/software
Consult with client's necessary Service Providers to discuss project plan, any possible interruptions, and configuration options for the best interest of the client's network
Client Network Manual with all settings & equipment updated at completion

Installation of Network / Hardware / Software:

Clean Install of Windows Server 2008 R2 / 2012 R2 at RTS Office prior to delivery to Trindel Insurance Fund
Configure new Server as Hyper-V Server 2012 R2 with Child Partition running Claims Manager Server
Install all Device Drivers and required software utilities necessary for proper operation of the Server
Installation SQL Server database software and test
Setup new Dell Server as an Line of Business Application Server only (LOB App) – JDI Claims Manager
Unpack, setup, and configure new Server at Trindel Insurance Fund office
Install necessary client software on existing workstations as directed by JDI Consultant
Setup Server monitoring and backups
Configure battery backup unit and software as necessary
Configure VPN Remote Access for employees to connect to the new Server if required
Testing of entire network, Server, and workstations

Additional Services:

Examples of work that are out of the scope of this project, including, but not limited to:

1. Data Entry, Data Conversion, Data Migration from existing Claims Connect (handled by JDI)
2. Installation/Repair of any cabling that is necessary to get the network up to speed
3. Any additional requirements added to the project task list after project kick-off
4. Unreasonable Trindel Insurance Fund vendor delays or interruptions, or unknown factors on existing computers, such as hardware failure, internet problems, or virus / malware problems

Client Requirements

Requirements for a Successful Project

1. Access to the site for the entire project schedule timeline, including evenings and weekends as necessary to complete the project in a timely manner
2. Access to all computers, passwords, software, etc. that will be required during the project

Project Timeline

Timeline of Project Deliverables

1. Upon receipt of signed proposal and initial deposit, RTS will order equipment for project
2. RTS will acquire hardware and software, perform clean install and setup of Hyper-V Server 2012 R2 and Server 2012 R2 Standard Edition Virtual Machine
3. Configuration of the Server for Trindel Insurance Fund at the RTS office to prepare for onsite delivery
4. Installation of necessary server applications as directed by client
5. Admin staff will coordinate installation date and ensure we have everything we need for project deployment
6. RTS will deliver Server to Trindel Insurance Fund office on scheduled date, install and configure for the site, and cutover to the new system during the week or over a weekend as previously determined

Project Implementation Costs

Dell PowerEdge Enterprise Server Intel® Xeon® E5 Series, 10M Cache, Quad Core CPU 32GB Memory, 1333MHz, Dual Ranked RDIMM Windows Server 2012 R2 Hyper-V to host App Server (Open License) Windows Server 2012 R2 10 User CALS (Open License) SQL Server 2012 R2, Including 10 SQL User CALS (Claims Manager Requires) PERC H710 Internal RAID Controller in Dual RAID 1 Configuration (2) Dell 300GB SAS 10K 3.5" Hard Drives, Mirrored (OS, Apps Boot VM) (2) Dell 1TB SATA 3.5" Hard Drives, Mirrored (SQL Server, DATA) On-Board Dual Gigabit Network Adapter Security Bezel with Lock Dell 3Yr Warranty Repair: NBD Onsite Service	$6125.00
Planning, Installation, Training: Cost of Project Planning, Installation and Configuration of Server offsite and onsite, testing of entire network.	$3000.00
Total Proposed Cost: **SALES TAX NOT INCLUDED**. Does not include any modifications or out of scope work requested after Kick Off begins. These modifications will be agreed upon by both parties and an addendum will be generated for signature.	$9125.00

Payment Schedule

Deposit: Initial payment includes all Hardware and Operating System Software Installation to be performed at RTS office, along with 50% of onsite project labor.	$7625.00
*(**Does not include sales tax** – Upon acceptance of proposal, RTS will submit invoice including sales tax to client)*	
Balance: Remaining balance of project labor due upon Server installation completion and prep for JDI to complete their portion of the project.	$1500.00

Agreement

Above Proposal is hereby agreed to by:

Client:	Consultant:
Trindel Insurance Fund	RTS IT, Inc.
_____	_____
Signature	Signature
_____	_____
Name (print)	Name (print)
_____	_____
Title	Title
_____	_____
Date	Date